



# Name of project: Analysing and improving the robustness of transition from East Sussex Health Visiting (ESHT) to East Sussex School Health (KCHFT) — a collaborative project

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**Kent Community Health**  
NHS Foundation Trust

## What was our aim?

To increase the effectiveness of the transition pathway and to increase receipt of referrals by September from 51 per cent (2021) to 100 per cent (2022).

## Why is it important to service users and carers?

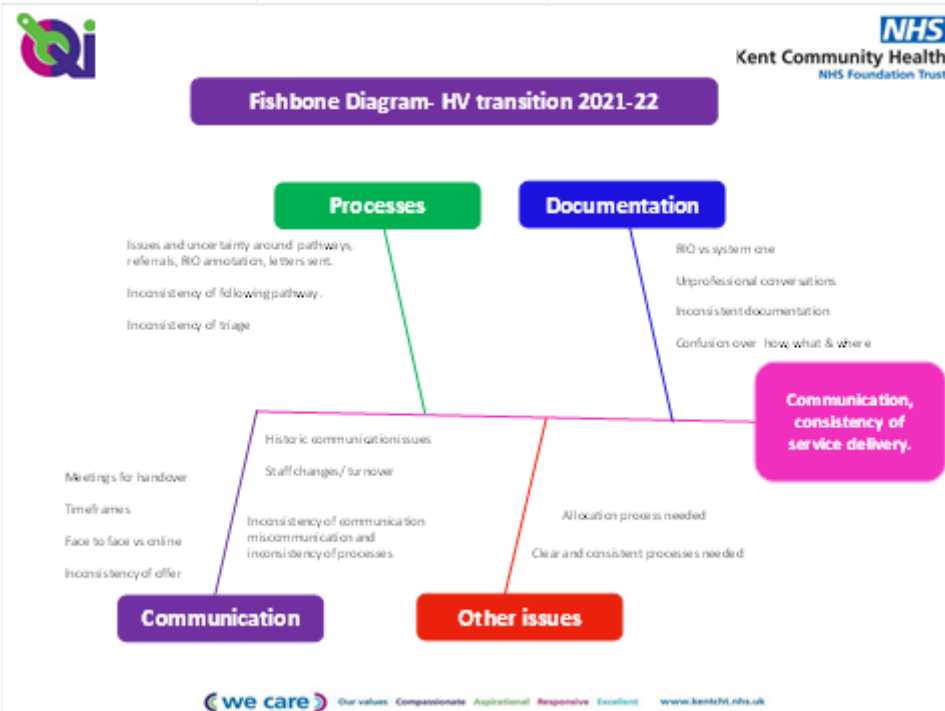
- To avoid delay in transfer of cases
- To reduce risk of children getting lost in the system
- To improve communication with service users, including robust consent
- To improve accuracy of clinical record keeping for both services
- To provide timely and appropriate intervention.

## Ideas and tests of change

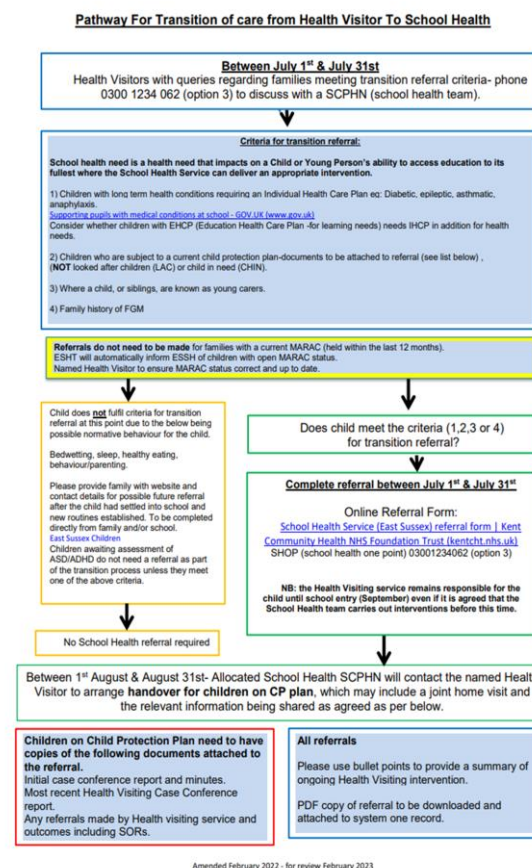
- Baseline data reviewed collaboratively
- Collaborative team established including practitioners and managers
- Measures discussed
- How to communicate consistently with two cross county teams
- RIO (electronic patient record) referral form reviewed
- Safeguarding and Marac pathways also reviewed
- Transition pathway updated

## The tools we used

- Fishbone diagram
- Qualitative and quantitative review questions
- Monthly collaborative meetings, brainstorming and plan, do, study, act (PDSA) cycles



## Results/How did we do/Anticipated outcome



Transition pathway updated.

June 2022 - shared via a collaborative PowerPoint presentation with health visiting and school health teams in a meeting by their team coordinators.



## What we learned and what's next

### What we learned

- The value of collaborative projects
- The importance of practitioners and managers working together to make sure strategic and operational aspects considered

### What's next?

- July 2022- await health visiting referrals
- Oct 2022 - start audit of transition records
- January 2023 - share findings with team
- March 2023 - adjust pathway if needed
- Continue cycle of review.