|  |  |
| --- | --- |
| Types of Measures | |
| Qualitative | **Quantitative** |
| Satisfaction | Time |
|  | Cost |
|  | Output |
|  | Count |
|  |  |

**Act**

**Plan**

**Study**

**Do**

What are we trying to accomplish?

How will we know that our change is an improvement?

What changes can we make that will result in the improvement we seek?

**Aim**

**Measures**

**Change**

**ideas**

**Project Idea Brief**

**Aim/Problem:**

**Measures:**

**Change Ideas:**